

TECHNICAL INFORMATION BULLETIN

Products Affected: DP21 Switches, DishPro Compliant Splitters

Subject: Important Information for Installing a DishPro 21 Switch

Software Considerations

The DishPro 21 switch is currently supported by download software for Dish 301, DishPVR 501, DishPVR 508 receivers, and non-DishPro (Legacy) receivers using a DishPro Adapter.

Compatible download software for DishPVR 721 receivers will be available around the end of February 2003.

Splitter Considerations

When using a DishPro compliant splitter to split the signal from a DishPro Single LNBF (as shown in Figures 4 and 5 on pages 11 and 12 of the *DishPro 21 Installation Guide* included with the switch), the receiver whose DishPro 21 switch is connected to the DC-passing side of the splitter must be plugged into a live power outlet. If not, the DishPro single LNBF will not have any power and will not be able to provide satellite signal to the other receiver.